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Objective:

Pursuant of a systems support, programming, or network administration position in a progressive company that offers opportunity for growth. Relocation to Cooperstown would be ideal.

Qualifications:

Dedicated to excellence
Fast learning, and self-motivated
Analytical with attention to detail, while multi-tasking
Team player
Creative and Articulate
Welcomes challenge

Systems Experience:

Operating Systems:

DOS, Windows/ 95 / 98 / ME / NT / 2000 / XP / Vista / Windows 7 / Server 2003 / Windows
Deployment Services, Novel 3.xx, Linux (entry level)

Hardware:

Intel 8088 / 80286 / 80386 / 80486 / Pentium
HP Laser Printers (PCL4/5) / Color printer-plotters
SCSI / ESDI / IDE / SATA /RAID
Routers, Hubs
Modems (2400-56k), Cable Modem, ISDN, DSL
Tape Backup System
CDR-W / DVD

Application Software: (new and old)

Foxpro (DOS/Windows/Visual)	BASIC (DOS/Windows/Visual)
Microsoft Office	Word Perfect(DOS/Windows)
McAfeeAntiVirus Utilities	Internet Explorer 5/6/7/8/9
Peachtree Accounting	pcAnywhere
Firewalls	IIS 6/7
SMS/SCCM	WinInstall

Programming Languages:

Fluent:
Foxpro 2.6 (DOS/Windows), Visual Foxpro 3 – 9
HTML, SQL, ASP, VBScript

Entry Level:

Visual BASIC 5 - 6,
C, Javascript, .NET, PHP

Protocols:

TCP, PPP, NAT, IPX/SPX, NetBeui, NetBios, DHCP, ODBC

Education:

38 Hours toward Computer Science Degree
High School Diploma (top 10%)

Work Experience:

PC Support Tech (10/2005 – present)

SEMATECH (518)649-1000

PC Support technician, including building new PCs/Laptops, configuring equipment, installing software, repairing PCs/Laptops, assisting customers with problems.

Additionally, tracking old equipment, and managing disposal.

Programming of Internal web (HTML/ASP), and database application development.

Manage McAfee Client / Server application as companywide Antivirus protection solution.

Manage rollout of monthly OS patches, and infrastructure for software distribution for company.

Maintain Ricoh / Dell line of printers, and conference room projectors

Gained knowledge of wireless infrastructure, and VPN components

Programmer/Analyst (10/99 –04/2004)

Harte-Hanks (512)434-1100

Programmer Analyst, including designing / programming several key applications for use in a production environment, utilizing Foxpro (DOS/Windows/Visual).

Attained skills in combining databases with internet web pages via HTML / ASP, and FoxWeb

Gained knowledge of integrating Foxpro to SQL servers, and utilizing SQL language.

Designed and developed proprietary lead management system enhancements for

companies such as Dell, Hewlett Packard, Avaya. Developed complex

referral processes that varied by company. Developed HTML emails.

Attended classes on introduction to Java programming.

Layed off

Programmer/Analyst (02/99 – 10/99)

Alternative Resources (512)343-1700

Variety of positions, including designing / programming several key applications for use in a production environment, utilizing Win95, Win98, WinNT, Novell, HTML/ASP, Visual Foxpro, and Visual Basic.

Gained experience in accessing Oracle tables through ODBC, interconnecting databases with internet web pages via HTML / ASP, and creating / deploying Visual Basic intranet applications.

Contract expired

Network Administrator/Programmer (12/96 – 02/99)

Austin OEM Services (512)835-0883

An Austin based notebook service company, using Win95, Novell 3.12, 10 baseT, ISDN, Cablemodem.

Setup and maintain local area network, web site, and email accounts.

Designed, wrote, and manage current service tracking system, using Visual Foxpro 3.0/5.0.

In charge of all network related functions, including backups, upgrades, setting up, loading OS, HW, etc.

Company closed

Network Technical Support Specialist (09/95 - 03/97)

Austin Computers - A Division of IPC Technologies (512)339-3500 x5449

Variety of positions including providing technical support for phone customers, designing / programming many applications to track and process customer requests, manage the flow of returned equipment, and tracking daily sales, invoicing, and shipping logs, using Foxpro 2.6/and Visual 3.0. Installed and maintained local area network of approximately two hundred(200) nodes, using Novell 3.1x, Win95, and Windows NT, for use by technical staff, Internet users, and Intranet users. Added inventory control, and failure rate modules for executive reports. Setup and maintained company web site. Involved with hardware training for newly hired technical support staff members.

Company closed

Network Administrator / Programmer Analyst: (04/92 - 9/95)

Agency Information Consultants, Inc., Austin Texas, (512)478-8991

An Austin based information broker of environmental data, and hazardous material for the U.S. with a 3,000 customer base and about fifty employees, specializing in the production of digital maps, and reports for phase 1 site assessments. Position included the installation and maintenance of all aspects of a Novell network (v3.10-3.12) containing three(3) file servers, various cabling topologies, and approximately sixty-five(65) nodes. Managed over 30 gigabytes of data. Cabled and setup hubs to service 10base-T workstations. Created and administered network users. Setup and implemented Pegasus E-mail systems. Responsible for researching needs, and purchasing all necessary office equipment. Installed and maintained all hardware, including installation and setup of all software. Responsible for daily backup of data. Additionally, programmed and managed several systems to easier facilitate order entry, accounting, and marketing using Foxpro database programming language. Introduced a tracking system to increase product flow. Provided analytical reports for executive management. Developed and installed dial up systems for remote network access including designing and implementing programs to operate such systems. Setup and administered a bulletin board system (BBS) and introduced the capability for customer remote access to reports and maps. Helped in the design and implementation of various mapping programs to reduce the turnaround time in the production of digital maps, using Mapinfo and MapBasic programming language. Provided technical support for both dial-up, and in-house customers. Organized and held training classes for in-house staff on various software items including Microsoft Word, WordPerfect, Excel, PageMaker, Foxpro, Windows, and DOS.
Company closed

Network Administrator / Programmer Analyst: (04/91 - 04/92)

Franklin Federal Bancorp, Austin Texas

Position included daily responsibilities for a Novell 3.11 network with four(4) file servers and 250 nodes. Added users, backed up systems, installed hardware and software, implemented electronic mail systems including Pegasus E-mail and Novell's Office (now GroupWise). Responsible for software training of end-users for DOS, Windows, WordPerfect, Lotus, and Excel. Programming initiatives included creating an application to generate quarterly financial reports for executive staff using Foxpro. Helped manage and support dial up systems for branch office connection.
Company closed

Network Administrator / Programmer Analyst / Technician: (08/88 - 04/91)

CompuAdd Corporation, Austin Texas

Variety of positions including group leader of repairs for hard drives and other computer-related peripherals. Used various test equipment, diagnostics tools, repaired computer systems, and contacted customers. Designed and installed a local area network of approximately twenty(20) nodes, using Novell NetWare, for use by technical staff to track and control the flow of customer repair items. Setup and maintained specific software programs needed to track such items. Added inventory control, and failure rate modules for executive reports.
Involved with hardware training for newly hired technical support staff members.
Company closed

Manager / Salesman: (09/84 - 08/88)

Radio Shack, Odessa Texas

Responsible for all aspects of retail sales, customer assistance, inventory control and general management duties including training, bank deposits, reports, and reconciliation of daily accounts.
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